

ACCESSIBILITY VALIDATION REPORT

Distribution Lists & Issues modules



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Revision history

Version	Date	Author	Description of Changes
1.0	Jun 18, 2026	Tractivity QA Team	Initial version

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Summary

The purpose of this document is to provide an Accessibility Validation summary.

As part of our ongoing platform migration, modules were transitioned to a new architecture. During the migration phase, several accessibility regressions were observed that did not align with WCAG 2.2 Level AA. We conducted verification using a combination of automated tools (Lighthouse, WAVE) and manual testing (NVDA screen reader).

It is important to note that **all identified findings were successfully remediated and verified before rollout**. This proactive approach ensured that no accessibility defects reached the production environment, maintaining a high standard of inclusivity for our end users from day one of the new platform launch.

Conclusion: The Module has successfully completed the remediation cycle. All identified accessibility defects have been fixed and verified, ensuring the module is ready for end-user interaction.

Testing Methodology and Tools

Testing & Remediation Methodology

Our team follows a rigorous, multi-step verification process:

1. Initial Automated Accessibility Audit: Upon completion of the development phase, the QA team performs a scan using industry-standard tools (WAVE and Lighthouse).
2. Jira Documentation: Every identified non-compliance issue or potential regression is logged as a detailed finding within a dedicated Jira ticket. This ensures full transparency and accountability for every bug found.
3. The Re-testing Cycle:
 - a. Once developers apply adjustments, the QA team performs a mandatory re-test of each specific finding.
 - b. We verify whether the previous issues are no longer reproducible. If any issue persists, the ticket is returned to development for further refinement.
 - c. This cycle repeats until 100% of the identified comments are successfully resolved.
4. Final Sign-off: A module is considered "Validated" only once all Jira sub-tasks are marked as Done. The final verification is performed on the Blazor development environment using the Chrome browser, documented with the official internal sign-off: "Verification passed."
5. Auditability: All data regarding the testing history, specific findings, and the step-by-step verification of fixes is preserved within the corresponding Jira ticket for this module.

Tools

- [Lighthouse](#)
- [Wave](#)
- [NVDA](#)

Browsers

- Google Chrome (Version 147.0.7727.138)

Standard

- [WCAG 2.2](#) (Level AA)

Scope

- Distribution Lists
 - Distribution Lists: All Distribution Lists
 - Distribution Lists: Add Distribution List
 - Distribution Lists: Edit Distribution List
 - Distribution Lists: View Contact Distribution List
 - Distribution Lists: View Organisation Distribution List

- Distribution Lists: Add Distribution List Activity
- Distribution Lists: Edit Activity
- Distribution Lists: View Distribution List Activity
- Distribution Lists: View Activity Attachment
- Distribution Lists: Attach Library File
- Distribution Lists: Letter Mail Merge
- Distribution Lists: Manage Contact Recipients
- Distribution Lists: Manage Organisation Recipients
- Issues
 - Issue Management: Search

Test Table

Distribution Lists

Page	Wave (Max score 10)	Lighthouse (Max score 100)	Issues
Distribution Lists: All Distribution Lists	10	100	
Distribution Lists: Add Distribution List	10	100	
Distribution Lists: Edit Distribution List	10	100	
Distribution Lists: View Contact Distribution List	10	100	
Distribution Lists: View Organisation Distribution List	10	100	A layout table is present x1 1.3.1 Info and Relationships (Level A) 1.3.2 Meaningful Sequence (Level A)
Distribution Lists: Add Distribution List Activity	10	100	
Distribution Lists: Edit Activity	10	100	
Distribution Lists: View Distribution List Activity	10	100	Redundant title text x1
Distribution Lists: View Activity Attachment	10	100	
Distribution Lists: Attach Library File	10	100	
Distribution Lists: Letter Mail Merge	10	100	Redundant title text x1
Distribution Lists: Manage Contact Recipients	10	100	
Distribution Lists: Manage Organisation Recipients	10	100	

Issues

Page	Wave (Max score 10)	Lighthouse (Max score 100)	Issues
Issue Management: Search	10	100	

