

ACCESSIBILITY VALIDATION REPORT

Enquiries module



Written by

Tractivity QA Team

Date

06.06.2026

Revision history

Version	Date	Author	Description of Changes
1.0	Jun 06, 2026	Tractivity QA Team	Initial version

Table of Contents

Contents

- Revision history..... 2
- Table of Contents..... 3
 - Contents..... 3
- Summary..... 4
- Testing Methodology and Tools..... 5
 - Tools..... 5
 - Browsers.....5
 - Standard.....5
 - Scope..... 5
- Test Table..... 7
 - Enquiries..... 7

Summary

The purpose of this document is to provide an Accessibility Validation summary.

As part of our ongoing platform migration, modules were transitioned to a new architecture. During the migration phase, several accessibility regressions were observed that did not align with WCAG 2.2 Level AA. We conducted verification using a combination of automated tools (Lighthouse, WAVE) and manual testing (NVDA screen reader).

It is important to note that **all identified findings were successfully remediated and verified before rollout**. This proactive approach ensured that no accessibility defects reached the production environment, maintaining a high standard of inclusivity for our end users from day one of the new platform launch.

Conclusion: The Module has successfully completed the remediation cycle. All identified accessibility defects have been fixed and verified, ensuring the module is ready for end-user interaction.

Testing Methodology and Tools

Testing & Remediation Methodology

Our team follows a rigorous, multi-step verification process:

1. Initial Automated Accessibility Audit: Upon completion of the development phase, the QA team performs a scan using industry-standard tools (WAVE and Lighthouse).
2. Jira Documentation: Every identified non-compliance issue or potential regression is logged as a detailed finding within a dedicated Jira ticket. This ensures full transparency and accountability for every bug found.
3. The Re-testing Cycle:
 - a. Once developers apply adjustments, the QA team performs a mandatory re-test of each specific finding.
 - b. We verify whether the previous issues are no longer reproducible. If any issue persists, the ticket is returned to development for further refinement.
 - c. This cycle repeats until 100% of the identified comments are successfully resolved.
4. Final Sign-off: A module is considered "Validated" only once all Jira sub-tasks are marked as Done. The final verification is performed on the Blazor development environment using the Chrome browser, documented with the official internal sign-off: "Verification passed."
5. Auditability: All data regarding the testing history, specific findings, and the step-by-step verification of fixes is preserved within the corresponding Jira ticket for this module.

Tools

- [Lighthouse](#)
- [Wave](#)
- [NVDA](#)

Browsers

- Google Chrome (Version 147.0.7727.138)

Standard

- [WCAG 2.2](#) (Level AA)

Scope

- Enquiries
 - Enquiries: Search
 - Enquiries: Add Enquiry
 - Enquiries: Edit Enquiry
 - Enquiries: Clone Enquiry
 - Enquiries: View Enquiry

- Enquiries: Reassign Enquiry
- Enquiries: Refer Enquiry
- Enquiries: Add Enquiry Activity
- Enquiries: Edit Enquiry Activity
- Enquiries: Clone Enquiry Activity
- Enquiries: View Enquiry Activity
- Enquiries: View Enquiry Activity Attachment
- Enquiries: Add Associated Contacts
- Enquiries: Attach Library File
- Enquiries: Link Associated Event
- Enquiries: Reassign Activity

Test Table

Enquiries

Page	Wave (Max score 10)	Lighthouse (Max score 100)	Issues
Enquiries: Search	9.7	100	Redundant link x10 2.4.4 Link Purpose (In Context) (Level A) A layout table is present x3 1.3.1 Info and Relationships (Level A) 1.3.2 Meaningful Sequence (Level A)
Enquiries: Add Enquiry	10	100	
Enquiries: Edit Enquiry	10	100	
Enquiries: Clone Enquiry	10	100	
Enquiries: View Enquiry	10	100	Redundant title text x1
Enquiries: Reassign Enquiry	10	100	
Enquiries: Refer Enquiry	10	100	
Enquiries: Add Enquiry Activity	10	100	
Enquiries: Edit Enquiry Activity	10	100	
Enquiries: Clone Enquiry Activity	10	100	
Enquiries: View Enquiry Activity	10	100	Redundant title text x1 Redundant link x1 2.4.4 Link Purpose (In Context) (Level A)
Enquiries: View Enquiry Activity Attachment	10	100	
Enquiries: Add Associated Contacts	10	100	A layout table is present x3 1.3.1 Info and Relationships (Level A) 1.3.2 Meaningful Sequence (Level A)
Enquiries: Attach Library File	10	100	
Enquiries: Link Associated Event	10	100	A layout table is present x2 1.3.1 Info and Relationships (Level A) 1.3.2 Meaningful Sequence (Level A)
Enquiries: Reassign Activity	10	100	A layout table is present x2 1.3.1 Info and Relationships (Level A) 1.3.2 Meaningful Sequence (Level A)